



Subject: Official Notifications by E-mail, Text Message, and Voice Message

Dear Resident,

Urbana will begin utilizing a new service to access important, valuable community information when you need it, using the latest technology. We are collaborating with Central City, Coggon, and Walker to allow us to bring this technology to you while keeping it affordable.

Our agency will create and publish messages through Nixle under the agency name: **Central City – Coggon – Urbana – Walker**. Nixle will then deliver this information to you instantly through text, email, voice messages and web message. Notifications can also be accessed online at Nixle’s website at www.nixle.com.

Example messages may include water main breaks, snow emergencies, boil orders, as well as other relevant safety and community information.

The service is secure, reliable, and easy to use. You decide what information you want and whether you want it sent to your cell phone, landline phone, email or simply over the web.

Please take a moment to register now by one of the following ways:

1. Sign up at www.nixle.com
2. Go to the link on our website: www.urbanaiowa.com
3. Text your zip code (52345) to 888777

Questions?? You can access Nixle’s frequently asked questions by going to: www.nixle.com/consumer-faqs/.

We believe this service will allow us to keep you informed in the most convenient, reliable way possible. If you have any questions, please do not hesitate to contact city hall at 319-443-2400.